



Welcome to Coopers Custom Solutions  
(FAQ)

### **Can I do my exhaust and egr delete before I get the tune?**

It is recommended to wait until after you put the tune on the truck. Reason for this is because without programming the truck will go into a limp mode where you can only go XXkm/hr for X amount of kms until the truck will die.

### **Do you guys do the physical deletes at your shop?**

No we only focus on tuning at our shop. There are a few exhaust shops within 15km of our shop that most of our customers will go see after getting tuned. We can however order FLO PRO exhausts and EGR delete kits from Sinister and Deviant race parts.

### **How long can I drive for with the stock exhaust after putting a delete tune on my truck?**

You only have about a 400km window you can drive after tuning the truck with CCS tunes. This is all depending on how full the DPF was before the tune. The DPF delete is very important to get done ASAP after tuning. The longer you drive, the more back pressure you create. The truck will not know how to regen its DPF anymore.

### **Do I have to physically delete my EGR system after the tune?**

Usually when you are electronically deleting something from the file that the truck runs on, it is recommended to take that hardware off. Just because we electronically delete something, doesn't mean it will stop physics from taking over and causing the EGR to come open and get stuck open. The symptoms of an EGR valve being stuck or coming open on a deleted tune could be any of the following: Black smoke at idle, engine reduced power, bad economy, truck trembling/shaking. The reason this happens is because when you put your throttle down, you create vacuum in the intake. Sometimes in certain driving conditions, it can cause enough vacuum to pull the egr valve open. Usually these valves are covered in soot. When they get stuck, usually it's a piece of debris in there that holds it open. The way to avoid this? EGR DELETE KIT! (or at least a blocker plate)

## **I had my truck tuned by CCS about 1-2 years ago and now I am getting poor economy. Has the tune gone bad?**

Usually tunes don't "go bad". However, we do offer updates from time to time on different models. So for instance: If you are getting poor economy after having good economy for a long time, check the obvious things first. Fuel filter, fuel system tune up and obviously if you have your EGR still intact, get a blocker plate and install it. OR do a full delete kit to eliminate that 100%. If all of these things are checked over and deemed good to go, give us a call and we can look up your file to see if there are any updates available.

## **What is the reason for updates?**

The reason for updating tunes is simple. We want to have your truck running efficiently in +30 weather and -30 weather. Sometimes there are minor tweaks we have to make along the way to help the truck run happy in different conditions. When we notice a problem and fix the problem. The fix is applied across the board.

## **I am getting some odd shifts on my 68rfe, what do I do?**

Check to make sure your throttle valve sensor is unplugged. If it is, please contact us for further information. There may be an update available, OR you may be running into the pesky problems with the clutch packs. Please refer the 68RFE transmission tunes for more information regarding the sprag fix.

## **What happens if I modify my truck after getting tuned? (Bigger turbo, cp3, dual fueler's ect)**

If you got your truck tuned stock built and you later on you decided on a bigger turbo for example, we would have to re-write your tunes to line up with your modifications. This costs 149.99+gst to get done. The reason for this is we have to start from scratch with your file.

## **I got a cold air intake after having your tunes for a couple months, do I need a retune?**

No, something simple like a cold air intake we do not need to re-write the tunes, unless it is an older vehicle. Which in the case if you have any issues after upgrading just simply let us know and we can remap the tune for you.

## **When I switch Tunes on the fly, does the Transmission require some driving time to re-learn the Shift Patterns? If so, how long does it take and how should I drive?**

The transmission will only do a relearn for the transmission shifting points when you perform a "FULL FLASH" to the PCM. If you have a CSP or DSP file on your PCM, it would have re-learned within the first 200km after the initial tune was put on the truck. When your truck is doing a re-learn, you may experience some odd shifts but should clear up after that 200km mark. Drive the truck how you normally drive the truck. Nothing different needs to be done. You may just experience some off-shifts.

**I have had my truck tuned by CCS for some time and now I have a check engine light. What do I do?**

The quickest way to figure out your next step would be to plug in an OBD Scanner that can read engine codes. Find out what codes are present. Give us a call. We can let you know if they are emissions related or not. If its emissions related, we can usually help.

**What kind of fuel economy gains should I expect with CCS tunes?**

The results are solely based on how the truck is driven. So the end result really differs between driver, vehicle, tire size, EGTS, outside temperature, etc. If the truck is properly maintained, we do expect to see your L/100km to drop significantly from what you are used to seeing.

**Do you guys do smoke/ lope tunes?**

No we do NOT support these kind of tunes.

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